



Baglyoska Holiday House Balatonkenese You need to know / House rules

Address: 8174 Balatonkenese, Sport utca 26.

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Phone: +36 20 36 41 487

**Registration Number (National Tourist Information
Centre - NTAK):** MA23057260

Baglyoska Holiday House

Our guest house is located in Balatonkenese, a resort on the northern shore of the lake. We only have to walk 40 m to the nice open beach equipped with a great buffet, playground, beach sandpit, and volleyball court. About 700 m away, at the beach with entrance fee, there are various restaurants and shops. The centre of Kenese, grocery stores, bakery, butcher, pharmacy, general store, boat port, train station are 1 km away, and the Csittényhegy train stop is at a distance of 600 m from us.

The holiday home is a two-story semi-detached house, the other part of the house is occupied by the owners. This spacious property offers the perfect holiday for families or a group of 7 friends.

As you enter the hallway, you will find the bathroom with a washing machine on the right and the well-equipped kitchen on the left, where a fridge/freezer, gas stove, microwave oven, dishwasher, coffee maker, toaster, electric kettle, dishes, glasses, and cutlery are provided for comfort. Moving on, you reach the large living room, where the dining table is also located. Downstairs you will also find the downstairs double bedroom and the terrace. Treat the family to al fresco dining with a BBQ and a seating area on the terrace. Head upstairs to the first floor, make yourself at home in the spacious lounge, watch a film, play board games with the family or look for a book in

the library. Upstairs there are two bedrooms, one with a double bed and a single bed, the other with two single beds. There is a family bathroom on the first floor, too. On the balcony enjoy a coffee at the seating area or on a sun fun wooden steamer chair. To further enhance your comfort while lounging in this chair, a comfortable cushion has been included. Should it rain, please do not leave the cushion outdoor.

The holiday home has a garden area with a parking lot.

Reservation, payment

We recommend the holiday home for families of 7 and groups of friends. The house can be booked in high season from Saturday to Saturday, fewer days are possible by arrangement. **You can send your reservation request in the BOOKING section of the website by filling out the calendar and the data sheet.**

When making a reservation, the name, address (for invoicing), e-mail address, phone number, number of guests, arrival and departure days, and approximate time of arrival must be provided. We keep the phone number of the guests' contact person until the guests' departure in case of any problems or important questions that arise.

The reservation request must be accepted and confirmed by the manager of the holiday house. After confirmation of the reservation request, 50% of the accommodation fee must be paid and transferred within 24 hours, after which the reservation becomes final. The amount of the second half of the accommodation fee must arrive at the specified account number 14 days before arrival. In case of a reservation within 14 days, the balance must be paid upon arrival, before occupying the accommodation. The tourist tax is paid in cash upon arrival at the accommodation.

By making a reservation, you certify that you have read the description of the guest house presented in detail on the website, and that you accept the conditions and policies described on this page, as well as those described in the Privacy Statement on Data Protection.

Data management, invoicing:

A valid identity card or passport is required to check in to the accommodation. A mandatory document scan will take place when the accommodation is occupied.

From 06.09.2021, it is mandatory to use a document reader to check in to the accommodation, for both Hungarian and foreign citizens, from the age of 14. Data collection is mandatory even under the age of 14, which can be done based on the statement of the minor's representative (e.g. parent, guardian). These data are transferred encrypted from the accommodation management software and recorded in the VIZA (Guest Information Closed Database, <https://vizainfo.hu/>) system. Due to the interest expressed in the legislation, it is possible to use it only for the storage period prescribed for the accommodation provider. In the absence of documents, the accommodation provider will refuse the service, as the reading of documents is required by law. (VIZA in Hungarian), <https://vizainfo.hu/>.

In case of early departure of the booked date, the accommodation fee will not be refunded.

The keys must be handed in when leaving the accommodation permanently/when traveling home. Please inform the host in advance about the date of this.

The guests can only use the accommodation in the number of people agreed in advance.

For our guests, we issue an e-invoice for the amount of the reservation, i.e. 50% of the accommodation fee, as well as an e-invoice for the remaining amount, which we forward to their provided e-mail address.

Bank details:

Recipient: Ambrózy György és neje

(First name: György, Second name: Ambrózy)

Bank: OTP

Bank account: 1177311908684624

Swift:

Prices:

The accommodation fee includes utility bills, other utility costs, bed linen, towels, weekly bed linen change for stays longer than one week, towel change and weekly cleaning, but does not include tourist tax.

Cancellation conditions:

In the event that the reservation is canceled 48 hours after the reservation, but 15 days (including) before arrival, 50% of the paid amount will be refunded. If the cancellation occurs less than 15 days before arrival, we cannot refund any amount.

Log in / Log out

The accommodation can be occupied between 15.00 and 22.00 on the day of arrival, and is available to our guests until 10.00 a.m. on the day of departure. Options other than this can be implemented based on prior consultation with the host. Please indicate the expected time of your arrival and departure, so that we can personally hand or take over the keys. We, (the hosts), stay in the neighbouring semi-detached house, we can respond immediately in case of any problem or question, we provide 24-hour telephone service on the phone number +36 20 36 41 487.

Smoking:

Smoking and the use of open flames inside the building are strictly prohibited! Please use an ashtray on the terrace.

Use of rooms and furnishings:

Please use the furnishings as intended. Room furnishings and equipment, including towels, blankets, bed linen, etc. are forbidden to take out of the house.

When leaving the room, please make sure that the electricity and the water taps are turned off.

If you notice any malfunctions, please let us know immediately, as we are unable to accept subsequent complaints.

In the event of the loss of the given keys, the Guest is obliged to notify us immediately and reimburse the associated costs (opening the door, changing the lock, etc.)

Dining:

The holiday house has a well-equipped kitchen, with a dishwasher, kettle, toaster, microwave, gas stove, and coffee maker for guests' comfort. Do not put metal objects in the microwave oven.

Please do not eat in the rooms, only in the kitchen, terrace and dining area!

Garbage disposal:

Please collect household waste selectively: put paper in a blue bag, glass in a green bag, plastic and metal in a yellow bag, the rest can be collected in the trash can in the kitchen. If it is full, place the bags in the bin in the garden! You can find another garbage bag under the sink.

Recreation:

The high-quality open beach of Balaton is 40 meters from the holiday house. You can barbecue on the grill on the terrace. You can set up a ping-pong table in the garden, and there is a bicycle rental service and a bicycle rental service in the resort.

Parking:

You can park in the closed yard free of charge. Please leave the gate entrance free in any case!

WIFI:

Wi-Fi is available free of charge to our guests.

Dogs:

It is possible to bring dogs after prior consultation with the host, for which the daily fee is HUF 4,000/night. In all cases, we ask the owner of the animal to bring a document confirming the animal, along with other additional equipment that guarantees its safety.

Important phone numbers:

In case of fire and serious accident, as well as a police case, the first thing to call:

- Ambulances 104
- Fire department (disaster prevention) 105
- Police 107
- Emergency call centre (universal European number) 112

Don't forget that if you make an irresponsible call, you will bear the consequences. After calling any of the above numbers, please notify the owner at 06 20 36 41 487.

Medical care:

Dr. Mikó József

Contact:

Phone: 88/481-340

E-mail: balatonkenese.haziorvos@gmail.com

Address: Balatonkenese, Táncsics Mihály utca 3.

Dr. Détár Bianka

Medical practice:

70/774-20-00

Balatonkenese, Táncsics Mihály utca 3.

Paediatrician

Please, registrate.

Dr. Meláth Viola

Phone: 70/315-7965

E-mail: pca38071@gmail.com

Balatonkenese, Dózsa György út 1.

Deposit:

There is an Accidental Damage Deposit of HUF 40 000. If no damage occurs, the deposit is 100% refundable upon departure. If the keys are lost, HUF 20,000 will be deducted from the security deposit for lock replacement.

Insurance, Liability:

The guests and their liability are not insured by any insurance company in or outside the property. The guests accept that if any accident happens to them during their stay, they do not wish to make a claim for compensation. The guest is responsible for his behavior and that of his pet, both in the house and in the garden, he bears the consequences for any accident, and the guests are financially responsible for damage caused by improper use. The host is not responsible for any material damage or accidents resulting from improper use. The host is not responsible for valuables left at the accommodation.

In order to ensure the peace of the neighbours, please do not make noise in the guest house between 22:00 and 08:00.

Tools provided free of charge upon request:

Ironing board, sewing kit, shoe care equipment, umbrellas can be requested during your stay here.

By using the accommodation, it goes without saying that the guest has read, understood and accepted the rules. Not reading or not knowing the conditions/policies does not exempt you from the consequences

Thank you for reading and respecting the House Rules of our holiday house

We wish you a good rest, have a nice time!