

Privacy Statement (based on GDPR) Baglyoska Holiday House

Dear Guests!

On the webpage of www.baglyoska.hu there is a contact form through which you can book accommodation at the Baglyoska Holiday House.

I would like to inform you that the following personal data are required for the booking: name of the person/company to be invoiced, tax number if it is a company, residence/registered office address, e-mail address, phone number and the day of arrival and departure. These data are necessary, on the one hand, for the issuance of the invoice (Tax office obligation), and, on the other hand, for maintaining contact between the accommodation provider and the guest, for the establishment of the contractual relationship.

In addition, upon arrival, all guests (from the age of 0!) must present their ID card, passport or driving license to the accommodation provider for electronic document reading, which will store the document data in a closed system of the National Tourist Data Center and in the police (NTAK obligation). You can read about the latter procedure here:

https://vizainfo.hu/media/uploads/adatlapok/a4_information_for_guests_en.pdf.

At the registration, the following data will be recorded: surname and forename, surname and forename at birth, place and time of birth, gender, nationality, mother's surname and surname at birth, identification data of the identity document or travel document. These will be stored in the closed system of the tourist data service (NTAK obligation, National Tourist Data Service Center <https://info.ntak.hu>). You can read about this procedure on the VIZA (Guest Information Closed Database) website: <https://vizainfo.hu>. In the case of guests under the age of 14, the host may also record the listed data based on the statement of his/her representative (e.g. parent, guardian).

By booking online through our website, you, as a user, agree to the Privacy Statement of Baglyoska Holiday House.

If the guest does not wish to hand over his/her documents to the data manager, i.e. the owner of the accommodation, it is possible to record guest's data **in advance before arrival**, i.e. the guest can scan the documents themselves. The procedure for this can be found on the website of the Vendégem software:

https://info.vendegem.hu/media/uploads/dokumentumok/user_guide_to_self_check-in_for_guest.pdf

If the documents are not presented, the accommodation provider will refuse the accommodation service. If the guest does not present his documents to the accommodation provider, the provider is obliged by law to refuse the accommodation, the accommodation provider has no discretion, in this case the guest is the one who does not fulfil the obligation imposed on him from the agreement. According to the legal position of MTÜ (Hungarian Tourism Agency <https://mtu.gov.hu>), this case corresponds to the case when the guest does not show up at the accommodation at the start date of the service. Therefore, in the event that the guest does not present his documents, the general rules for breach of contract and the rules for cancellation of accommodation apply.

Name and contact details of the data controller

Name of the data controller: Ambrózyne Kerkovits Andrea

Availability of the data controller: - Address : Budafoki út 17/C, 1111 Budapest Hungary

- Phone: +36 20 36 41 487
- through the website or upon call

Legal Basis of Data Processing

● 235/2019 on the implementation of the Act on State Tasks for the Development of Tourist Areas. (X. 15.) Government decree, ● CLVI of 2016 on the state tasks for the development of tourist areas entered into force on January 1, 2021. amendment of the law, which obliges the accommodation service provider to record the legally defined data of the users of the accommodation service in the storage provided by the hosting provider appointed by the Government for the purpose defined by the law. ● performance of a contract in which the Guest is one of the parties. ● adequate information on the essential circumstances arising from the contractual relationship, ● mandatory account data defined by NAV, ● The background of data management is the CXII of 2011 on the right to informational self-determination and freedom of information. Act (Infotv.) and Act V of 2013 on the Civil Code (Ptk.). The legal basis for data management is Infotv. Consent of the Guest in accordance with Section 5 (1) point a). ● General Data Protection Regulation (GDPR) of the EU

I inform you that the recorded personal data will be treated confidentially, in accordance with data protection legislation and international recommendations, in accordance with this Private Policy Statement. I also inform you that we do not collect cookies.

By booking online through the Website, you, as a user, agree to the regulations of this statement.

Data Retention Rules

The processing of the data regarding the Guest's telephone number and e-mail address starts from the date of the reservation and will be deleted 90 days after the Guest's departure from the Guest House. Encrypted data from the accommodation management software can be used in the VIZA system only for the storage period prescribed for the accommodation provider (until the last day of the first year after becoming aware of it), for the interests set out in the law, after which the data will also be deleted from the VIZA system.

With regard to the name and billing address of the Guest, the data will be processed for the period stipulated in the Hungarian Accounting Act, for 8 (eight) years, after which the data controller will destroy them.

Data Security

The Data Controller declares that appropriate security measures have been taken in order to protect the personal data provided by the Guests against unauthorized access, alteration, transmission, disclosure, deletion or destruction, as well as accidental destruction and damage, as well as inaccessibility resulting from changes in the technology used.

Your rights within the period of data management

● You can request information from the Data Controller about the management of your personal data, ● You can request that the Data Controller correct or supplement your personal data; the Data Controller will comply with your request within 15 days at the latest, ● You have the option to request the deletion of your personal data, which the Data Controller will comply with within 15 days at the latest. The right to deletion does not extend to cases where the Data Controller is required by law to continue storing the data, or if the accommodation

provider needs it for the presentation, enforcement or defence of legal claims. ● You can request that the Data Controller block the personal data if the permanent deletion of the data would harm the legitimate interests of the data subject. The personal data locked in this way can only be processed as long as the purpose that precluded the deletion of the personal data exists.

You can object to the processing of your personal data

- if the processing or forwarding of personal data is necessary solely for the fulfilment of a legal obligation of the Data Controller or for the enforcement of the legitimate interests of the Data Controller, data receiver or third party, except in the case of mandatory data processing.
- if personal data is used or forwarded - without your consent - for the purpose of direct business acquisition, public opinion polls or scientific research.

The Data Controller examines the objection within one month from the submission of the request, makes a decision on its validity, and informs you of its decision in writing.

Legal remedies

You can send your request related to data management to the data manager, to the address recorded under the contact information of the data manager, or to an e-mail address.

If you feel that the Data Controller has violated a legal provision on data management or has not fulfilled any of your requests, you can initiate the investigation procedure of the National Data Protection and Freedom of Information Authority (address: 1363 Budapest, Pf.: 9., e-mail: ugyfelszolgalat@naih.hu).

The General Data Protection Regulation (GDPR) can be read on the official website of the European Union: [General Data Protection Regulation \(GDPR\) – Official Legal Text \(gdpr-info.eu\)](https://gdpr-info.eu)